



Terms of Use

Last Updated: June 28, 2019

1. Contract between You and Us

This is a contract between you and Imagineering Parks Creative Entertainment, a Floridian company, or between you and any different service provider identified for a particular service. You must read and agree to these terms before using the Parks Services. If you do not agree, you may not use the Parks Services. These terms describe the limited basis on which the Parks Services are available and supersede prior agreements or arrangements.

Supplemental terms and conditions may apply to some Parks Services, such as rules for a particular competition, service or other activity, or terms that may accompany certain content or software accessible through the Parks Services. Supplemental terms and conditions will be disclosed to you in connection with such competition, service or activity. Any supplemental terms and conditions are in addition to these terms and, in the event of a conflict, prevail over these terms.

We may amend these terms. Any such amendment will be effective thirty (30) days following either our dispatch of a notice to you or our posting of the amendment on the Parks Services. If you do not agree to any change to these terms, you must discontinue using the Parks Services. Our customer service representatives are not authorized to modify any provision of these terms, either verbally or in writing.

We may immediately terminate this contract with respect to you (including your access to the Parks Services) if you fail to comply with any provision of these terms.

2. Paid Transactions

Identity of Seller

Sales are made by Imagineering Parks Creative Entertainment or the seller identified at the time of sale, if different. If you have questions about your order, please contact the seller at the address provided and they will assist you. Some storefronts on the Parks Services are operated by third parties and, in that case, different or additional sale terms may apply, which you should read when they are presented to you.

Digital Content and Virtual Items

We may make applications, games, software or other digital content available on the Parks Services for you to license for a one-time fee. When purchasing a license to access such material from a Parks Service, charges will be disclosed to you on the Parks Service before you complete the license purchase.

IMAGINEERING PARKS

Your purchase of a virtual item or in-game currency is a payment for a limited, non-assignable license to access and use such content or functionality in the Parks Services. Virtual items (including hotels and ranks) or in-game currency purchased or available to you in the Parks Services can only be used in connection with the Parks Services where you obtained them or where they were developed by you as a result of game play. These items are not redeemable or subject to refund and cannot be traded outside of the Parks Services for money or other items for value. We may modify or discontinue virtual items or in-game currency at any time. If on any digital application such as the Imagineering Parks server that you become barred from entering the application and have paid for any items, those items will not be refunded.

Subscriptions

Some Parks Services require paid subscriptions to access. By signing up for a subscription, you agree that your subscription will be automatically renewed. We will notify you prior to each auto-renewal and unless you cancel your subscription, you authorize us to charge your payment method for the renewal term. The period of auto-renewal will be the same as your initial subscription period unless otherwise disclosed to you at the time of sale. The renewal rate will be no more than the rate for the immediately prior subscription period, excluding any promotional and discount pricing, unless we notify you of a rate change prior to your auto-renewal. You must cancel your subscription in accordance with the cancellation procedures disclosed to you for the particular Parks Service. We will not refund fees that may have accrued to your account and will not prorate fees for a cancelled subscription. From time to time, we may offer a free trial subscription for a Park Service. If you register for a free trial subscription, we will begin to bill your account when the free trial subscription expires, unless you cancel your subscription before that time. Some Parks Services will have a choice to end your account when the trial expires.

The Order Process

You will have the opportunity to review and confirm your order, including delivery address (if applicable), payment method and product details. We will send to you a notice when we accept your order and our acceptance will be deemed complete and for all purposes to have been effectively communicated to you at the time we send the notice. At such time, the contract for sale will be made and become binding on both you and us. The risk of loss in any goods you purchase and the responsibility to insure them passes to you when the relevant goods are delivered.

We reserve the right to refuse or cancel any order prior to delivery. Some situations that may result in your order being cancelled include system or typographical errors, inaccuracies in product or pricing information or product availability, fairness among customers where supplies are limited, or problems identified by our credit or fraud departments. We also may require additional verification or information before accepting an order. We will contact you if any portion of your order is cancelled or if additional information is required to accept your order.

IMAGINEERING PARKS

If your order is cancelled after we have processed your payment but prior to delivery, we will refund your payment.

Payments and Billing

When you provide payment information, you represent and warrant that the information is accurate, that you are authorized to use the payment method provided, and that you will notify us of changes to the payment information. We reserve the right to utilize third party credit card updating services to obtain current expiration dates on credit cards. If you use a payment method other than a credit card, you may incur an additional payment processing fee and may not be able to automatically renew subscriptions.

Right of Cancellation

When you subscribe to a Parks Service, you have the right to withdraw from your contract within fourteen (14) days after your receipt and acceptance of these terms and you will receive a full refund of the subscription fee paid. For semi-annual and annual subscriptions (excludes month subscription), if notice of cancellation is received within the first thirty (30) days following the first day of initial billing, you will receive a refund of the subscription fees paid, but will still be obligated to pay other charges incurred. Notices of withdrawal or cancellation must be in writing or email and delivered to the address provided in connection with the relevant Parks Service. All license purchase fees are non-refundable. When purchasing a license to access digital content or virtual items, you agree that you are not entitled to a cancellation or cooling-off period and that the license purchase becomes final when you receive delivery of or otherwise access such content.

Personalized Goods

Please note that the rights of cancellation and return do not apply for personalized goods. Cancellations and changes to personalized goods cannot be made once you have submitted your order and personalized items cannot be returned unless there is a manufacturing error or product defect. We reserve the right to refuse personalized orders at our discretion. Inappropriate use of our personalization service will cause your order to be cancelled and any payment refunded.

Donations

Imagineering Parks Creative Entertainment and its affiliates use the money collected to pay for operating costs as well as repair and maintenance. By donating you acknowledge that we take no personal gain. All donations are non refundable unless you become barred from entering the application within fourteen (14) days of donating.



3. General

Links from this site

We do not monitor or review the content of other party's websites which are linked to from this website. Opinions expressed or material appearing on such websites are not necessarily shared or endorsed by us and should not be regarded as the publisher of such opinions or material. Please be aware that we are not responsible for the privacy practices, or content, of these sites. We encourage our users to be aware when they leave our site & to read the privacy statements of these sites. You should evaluate the security and trustworthiness of any other site connected to this site or accessed through this site yourself, before disclosing any personal information to them. Imagineering Parks Creative Entertainment and the Bright Rock Company will not accept any responsibility for any loss or damage in whatever manner, howsoever caused, resulting from your disclosure to third parties of personal information.

Copyright and Trademark Notice

Copyright and other relevant intellectual property rights exists on all text relating to Imagineering Parks Creative Entertainment's services and the full content of this website. Imagineering Parks's logo is a trademark of Bright Rock Company in the United States. The brand names and specific services of Imagineering Parks featured on this web site are property of the Bright Rock Company.

Changes to The Terms of Services

Imagineering Parks Creative Entertainment reserves the right to change these conditions from time to time as it sees fit and your continued use of the site will signify your acceptance of any adjustment to these terms. If there are any changes to our privacy policy, we will announce that these changes have been made on our home page and on other key pages on our site. If there are any changes in how we use our site Guests's Personally Identifiable Information (GPII), notification by e-mail or postal mail will be made to those affected by this change. Any changes to our privacy policy will be posted on our web site 30 days prior to these changes taking place. You are therefore advised to re-read this statement on a regular basis. These terms and conditions form part of the Agreement between the Guest and Imagineering Parks Creative Entertainment. Your accessing of this website indicates your understanding, agreement to and acceptance, of the Disclaimer Notice and the full Terms and Conditions contained herein. Your statutory Consumer Rights are unaffected.